## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

BRADFORD, David

Group Art Unit:

2176

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Application No. 09/892,474

Examiner:

NGUYEN BA, Paul H.

NOV 1 8 200-1

Filed:

June 28, 2001

TITLE:

"System And Method For Priority-Based Work Order Scheduling"

37 C.F.R. § 1.8 CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence is being transmitted via facsimile to the U.S.P.O. centralized facsimile number (703) 872-9306 on the date indicated below.

Jan 1 7

Name of Person Esting This Pape

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SUPPLEMENTAL AMENDMENT

Mail Stop: Non-Fee Amendment Commissioner for Patents

P.O. Box 1450

Alexandria VA 22313-1450

Commissioner:

The Assignee respectfully requests entry of the following supplemental amendment. A non-final office action was mailed August 13, 2004 in this case, and a request for reconsideration was faxed November 12, 2004. The Assignee now presents this supplemental amendment to broaden the claims prior to a second office action.